

The benefits of ISM

How could your organization benefit from ISM? What will it do for you? We have summarized the benefits for you:

- The compact and dedicated structure of ISM will bring immediate improvements to your service delivery.
- ISM is an out-of-the-box solution that can be implemented immediately. You will save more than 50% on implementation costs.
- The ISM model is based on no more than six logically structured processes. It is therefore easy to understand, operate and control. Your process management costs will be lower, right from the start.
- Through a single portal, ISM provides access to all the information and resources that a systems or service manager needs.
- ISM processes are based directly on standards such as ITIL, MOF and ASL, which means that the language and structure will be familiar to all IT management staff.
- ISM uses the most popular publication and helpdesk tools, avoiding customization.
- ISM can be implemented in your organization in phases, thereby ensuring a smooth transition to the new situation.
- ISM helps to lay the foundation for ISO 20000 certification.
- ISM is used by large and small organizations. The ISM Portal is also a platform for sharing knowledge and experiences.

Interested?

Visit www.ISMportal.nl or arrange a demonstration (info@ISMportal.nl). You are also welcome to call us at +31 (0) 50 579 1387.



ISM - take control of IT management

ISM-take control of IT management

Integrated
Service
Management®

ISM

Process control out-of-the-box